TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Deborah Taylor Tate, Director
Pat Miller, Director
Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

January 9, 2003

Ms. Susan M. Hafeli Shaw Pittman LLP 2300 N. Street, NW Washington, DC 20037

RE: Metro Teleconnect Companies, Inc. (Docket No. 02-01275)

Dear Ms. Hafeli:

The Tennessee Regulatory Authority respectfully requests that the following information be submitted to the Authority for the review of Metro Teleconnect Companies, Inc.'s (hereafter "Metro" or "Applicant") request for a Certificate to Provide Competing Facilities-Based and Resold Local Exchange Services within the State of Tennessee as pursuant to TCA §65-4-201:

Financial Requirements:

865-4-125 TCA requires that by September 1, 2000 telecommunications service providers who are subject to the control and jurisdiction of the Authority, except those owners or operators of public telephone service who pay annual inspection and supervision fees pursuant to TCA §65-4-301(b), or any telecommunications service provider that owns and operates equipment facilities in Tennessee with a value of more than \$5 million, shall file with the Authority a corporate surety bond or irrevocable letter of credit in the amount of \$20,000 to secure the payment of any monetary sanction imposed in any enforcement proceedings, brought under this title or the Consumer Telemarketing Protection Act of 1990, by or on behalf of the Authority. Your application stated that the Applicant is in the process of obtaining its Corporate Surety Bond and will file that bond with the Authority promptly upon receipt as required by statute. Since processing of your application cannot be completed until a suitable bond is received, please submit the Corporate Surety Bond or Irrevocable Letter of Credit.

Miscellaneous Requirements:

Please provide the following miscellaneous requirements:

- 1. Information regarding corporate customer deposit requirements.
- 2. Identify all complaints filed with state and federal regulatory agencies involving your Company or affiliated entities. Identify the nature of the

complaint, which governmental agency or office received the complaint, and

how was the complaint resolved?

3. Note: According to TRA Rule 1220-4-8-.04(2)(c)(4), a CLEC is required to provide equal access to authorized Inter and IntraLATA long distance providers, unless otherwise exempted by the Commission (Authority). On page 5 of the application, it stated "At this time, Metro Teleconnect does not propose to provide access to usage-based services, such as direct-dial, longdistance calls, collect calls, operator-assisted calls, and third-number billed calls". Please clarify Metro Teleconnect Companies, Inc.'s position on this issue considering TRA's aforementioned rule.

If you have any questions or comments regarding this data request, please contact Darrell Whitis at (615) 741-2904 (ext. 132). Please submit the requested information with an original and thirteen copies by January 24,

Sincerely,

Telecommunications Division Chief

C: Docket File

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